



SAFETY AND QUALITY POLICY

“ARMATS” CJSC on behalf of Director General and Top Management declare that the highest objective of the Company’s Development is the safe and customer oriented quality ANS, particularly the provision of ATM, CNS and AIS in compliance with international and national standards, risk management activities, via the lifecycle processes establishment, coordination and management. To reach this goal the Company is trying to:

- As highest priority provide necessary resources for consistent and uninterrupted provision of Safety and Quality systems ensuring the necessary safety level and continues improvement,
- To support a safe, efficient and expeditious flow of traffic, ensuring and developing optimal level of capacity for safe and quality services,
- To provide updated and reliable ANS services to all airspace users, complying with international standards,
- To cooperate and coordinate with international and national organisations to maintain and improve safe and high performance service provision,
- To ensure high level of staff competence, special requirements of special competence and knowledge, trainings to improve professional level, as well as the necessary level of human resources redundancy,
- To ensure the implementation, operation and development of modern technical systems, as well as definition , documentation and management of relevant ATM processes in compliance with international standards,
- To create, maintain and improve safety culture, to ensure efficient and clear internal communication and corporate policy directed to Company’s general goals,
- To ensure that every member of staff is operating according to defined procedures and has his own responsibility during that operations,
- Clearly define the context of the organization, taking into account the requirements of all internal and external stakeholders, their impact on the Company's operations in terms of risk management and the use of justified opportunities;

- Manage all those internal and external processes, which can affect the company's safety and quality standards, continuously assess the safety and quality systems, provide reactive and preventive methods and use the risk mitigation corrective/preventive actions when it is necessary,
- To review its safety/quality policy periodically ensuring its actuality and compliance with the company's strategy and changing international and national requirements,
- To ensure the management of fatigue risks and if necessary handle preventive actions to mitigate them.

Director General

A. GASPARYAN



Staff Representative(s)

Head of Union

A. ABGARYAN

